

HASLER

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AES30 / AES30D Rate Chip Update

Dear Valued Hasler Customer,

Enclosed with this letter you will find your revised 2008 UPS and FedEx rate chip, which when installed, will update your AES30 or AES30D scale to provide you with the latest UPS and FedEx rates.

- Effective December 31, 2007, UPS will be changing their mailing rates. For complete details about the changes to specific products and zones please visit the UPS website at www.ups.com.
- Effective January 7, 2008, FedEx will be changing their mailing rates. For complete details please visit the FedEx website at www.fedex.com/us/rates2008.

Installing your new rates is a simple process that should take less than five minutes. Before installing the new rates, please review the enclosed installation instructions (steps 1-6).

Please note: it is the sole responsibility of the customer to install the update. Hasler will not be liable for rates that were not installed properly.

Should you have any technical or administrative questions concerning the 2008 UPS and FedEx rate change, you can:

- Visit www.haslerinc.com/rate for updated rate change developments.
- Visit our Knowledge Library at www.haslerinc.com/customers/custarea/kb.aspx for information related to your Hasler mailing system.
- Contact your authorized local Hasler dealer. To obtain the contact information for your Hasler dealer, please call 1.800.995.2035 or visit www.haslerinc.com/company/dealerfind.aspx.

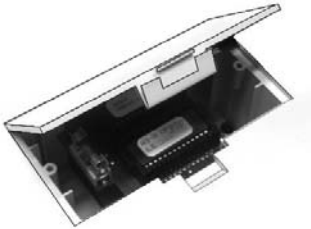
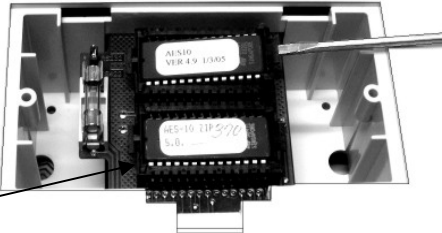
Please have your product model number, product serial number and customer mailer agreement number available so that our representatives can properly assist you.

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,

The Hasler Rate Change Team

AES30 / AES30D Scale - Rate Chip Installation Procedure: UPS/FedEx 2008

Step	Action	Figure
1	Unplug the scale from the meter and the power adapter.	
2	Remove the access cover on the bottom of the scale.	
3	<p>Remove the Rate EPROM from the socket by pulling up on the two tabs of the EPROM carrier.</p> <p>Note: If the EPROM does not come up easily, gently pry up on the tabs using a screwdriver.</p> <p>Note: Do not remove the ZIP EPROM.</p>	
4	<p>Press the new Rate EPROM into the socket.</p> <p>Make sure you are using the correct IC by checking the label on the EPROM. If you are installing rates on an AES30D make sure the label reads AES30D. The scales are different; their IC's are NOT interchangeable.</p> <p>EPROM software versions: AES30 - 1.8 / AES30D - 31.00</p> <p>Note: The carrier (with IC) will only install in the proper direction. Do not use excessive force.</p>	
5	Place the access cover back onto the scale and snap it back into place.	
6	The new rates have been successfully loaded. Reconnect the scale to the meter and the power adapter.	